

GNED 2005: CONFLICT RESOLUTION

Course outlines are reviewed annually as part of continual quality improvement. This course was last updated for the effective term below.

Effective Term

Fall 2018

Full Course Title

Conflict Resolution

Subject Code

GNED - PS General Education

Course Number

2005

Academic Level

Post Secondary

Grade Mode

Numeric

PLAR Applicable

Yes

Total Hours

42

Course Description

Students explore a variety of methods and techniques for resolving conflict, such as negotiation, mediation, and facilitation. Using an interdisciplinary framework, students are encouraged to be critically reflective and to challenge their preconceptions about conflict. By exploring conflict in a variety of settings, students learn how to approach conflict in a positive manner that is beneficial to both their personal and professional lives. Through individual and group reflection, students examine their experiences of conflicts and how learned techniques and strategies expose conflict styles and methods to managing these styles.

General Education Themes

The following themes will be used to provide direction to colleges in the development and identification of courses that are designed to fulfill the General Education requirement for programs of instruction:

Civic Life
Social and Cultural Understanding

Course Content

- Interdisciplinary approaches to conflict resolution
- Common responses to conflict
- Negotiation
- Mediation
- Facilitation
- Advocacy
- Legal processes
- Culture, gender, and conflict

Course Evaluation

The passing grade for this course is 50% unless otherwise noted below. The evaluation is comprised of:

- Tests 40%
- Assignments 60%

Tests/examinations/assignments must be written/submitted at the time specified. Requests for adjustments to that schedule must be made before the test/exam/assignment date to the faculty member. Failure to do so will result in a mark of "0", unless an illness/emergency can be proven with appropriate documentation at no cost to the College.

The passing grade for all courses is 50%, or letter grade of P (Pass) or S (Satisfactory) unless otherwise noted below. The passing weighted average for promotion through each semester of a program is 60% and is a requirement to graduate.

Course Learning Outcomes

Upon successful completion of this course, the student has reliably demonstrated the ability to:

1. explain how conflict can be approached in a positive manner in both his/her personal and professional lives;

This learning outcome meets the following Essential Employability Skills(s):

EES1: Communication

Evaluation

Introduced
Assessed

Upon successful completion of this course, the student has reliably demonstrated the ability to:

2. discuss the impact of gender, culture, and ethics on conflict resolution processes;

This learning outcome meets the following Essential Employability Skills(s):

EES6: Organization of information

Evaluation

Introduced
Assessed

Upon successful completion of this course, the student has reliably demonstrated the ability to:

3. explore various methods of conflict resolution, using an interdisciplinary approach;

This learning outcome meets the following Essential Employability Skills(s):

EES3: Numeracy

Evaluation

Introduced
Assessed

Upon successful completion of this course, the student has reliably demonstrated the ability to:

4. apply conflict resolution techniques in a variety of settings;

This learning outcome meets the following Essential Employability Skills(s):

EES6: Organization of information

Evaluation

Introduced
Assessed

Upon successful completion of this course, the student has reliably demonstrated the ability to:

5. clarify and monitor one's own communication behavior in conflict settings;

This learning outcome meets the following Essential Employability Skills(s):

EES2: Response to communication

Evaluation

Introduced
Assessed

Upon successful completion of this course, the student has reliably demonstrated the ability to:

6. identify various roles that third parties adopt as they intervene in conflict.

This learning outcome meets the following Essential Employability Skills(s):

EES7: Application of research and information

Evaluation

Introduced

Assessed

Key: 13170